

Nivek Catering Supplies Limited Unit A2 LOC8 Business Park Ashford Road Hollingbourne Maidstone ME17 1WR (†) 01622 871714 (†) 01622 873379 www.nivekonline.co.uk sales@nivekonline.co.uk

> VAT No: 683 3957 89 Company No: 3297723

Christmas & New Year Shutdown - 2024

Dear Customer,

We will be closed from <u>1700</u> on <u>Tuesday 24th December 2024</u> until Thursday 2nd January 2025 and so we would ask that any <u>final orders</u> before this shutdown be placed <u>for delivery week commencing Monday 16th</u> <u>December.</u>

Courier customers need to place any orders by <u>Friday 13th December</u>, for delivery week commencing <u>Monday</u> <u>16th December</u>.

We will be running a normal delivery service up to and including **<u>Tuesday 24th December</u>**.

In the build-up to our Christmas shutdown, we will be asking your customer service representative to remind you of the closure and would ask that orders to cover this shutdown are placed as soon as possible, at least two days prior to your scheduled delivery day. Adverse weather can affect our day-to-day operation, and we do not want to let any of our customers down during what is our industry's busiest period.



As previously communicated, after 34 years at the same site, Nivek will be moving to new premises throughout December. We plan to be live in our brand-new offices and warehouse on <u>Monday 16th</u> <u>December</u>. So please bear with us throughout December. We are doing everything possible to ensure there is no disruption to our service.

During the shutdown, we will only be able to process online orders, so please ensure orders for our return in January are placed online on or before **<u>Tuesday 31st December</u>**.

May we take this opportunity to thank you for your continued support through 2024 and wish you a Merry Christmas and a prosperous 2025.

Merry Christmas from all at Nivek!

Monday 16 th	Tuesday 17 th	Wednesday 18 th	Thursday 19 th	Friday 20 th	
December	December	December	December	December	
Business as Usual					
Monday 23 rd	Tuesday 24 th	Wednesday 25 th	Thursday 26 th	Friday 27 th	
December	December	December	December	December	
Business	Business as Usual		CLOSED		
Monday 30 th	Tuesday 31 st	Wednesday 1 st	Thursday 2 nd	Friday 3 rd	
December	December	January	January	January	
	CLOSED			Business as Usual	

Award Winning Customer Service Since 1990





the SOCIUS networks







Nivek Catering Supplies Limited is a company registered in England and Wales with company number 3297723 Registered Address: 19-21 Swan Street, West Malling, Kent ME19 6JU